



Cencosud Shopping SUSTAINABILITY POLICY

At Cencosud Shopping, we believe that our path aims to develop our business in a sustainable way in the **THREE COUNTRIES** where we currently operate, building a future for society through a **PURE COMMITMENT**, which leads us to maintain a close relationship with the community, respecting their peculiarities, adapting to the environment and looking for new ways of doing things.

We project our growth hand in hand with an **IMPECCABLE OPERATION, OUR BRANDS IN TUNE WITH THEIR ENVIRONMENT, the EXCELLENCE AND QUALITY** of our services and **GENUINE RELATIONSHIPS** with our main stakeholders: **CLIENTS, EMPLOYEES, TENANTS, SUPPLIERS, COMMUNITY MEMBERS AND SHAREHOLDERS.**

With the future in sight and strategic goals for our business we have defined **FOUR WORK FOCUSES** in which we will orient our actions: **MEMORABLE EXPERIENCE, COMMITTED TEAM, COMMUNITY DEVELOPMENT AND ENVIRONMENTAL AWARENESS.**

We seek to create **MEMORABLE EXPERIENCES** working with our **TENANTS AND SUPPLIERS**, providing meeting places and improving the life quality of our clients, through timely and transparent information with safe, inclusive, unique and unforgettable experiences.

Our **EMPLOYEES** are key, because they make it possible to achieve these objectives, that is why we promote a **COMMITTED TEAM**, seeking that everyone works passionately and collaboratively, moving forward to a more **SUSTAINABLE, ETHI-**

CAL AND INCLUSIVE COMPANY, which favors the development of the people who are part of it.

We want to contribute to the **DEVELOPMENT OF THE COMMUNITIES** that surround us. We value our environment and we seek to establish relationships of trust, with a long-term vision and where our growth goes hand in hand with its development, thus creating shared value. The focus of our work in this area are to **PROMOTE ENTREPRENEURSHIP, CULTURE AND WELL-BEING AND THE PRESERVATION OF THE ENVIRONMENT.**

We aim to take part of the environmental conservation and, therefore, we work to reduce the impacts of our operation and to be at the vanguard in the use of natural resources, ensuring them for future generations through increased **ENVIRONMENTAL AWARENESS.** Our lines of work seek to generate an **ECO-FRIENDLY EXPERIENCE**, promoting the use of **NON-CONVENTIONAL RENEWABLE ENERGIES**, the **REDUCTION OF THE USE OF PAPER** in our operation, the measurement and management of **OUR CARBON FOOTPRINT AND RECYCLING.**

This is how each brand and country works to fulfill these commitments, adapting them to their communities, developing a company in tune with the society and looking every day to be a more responsible company.